

TELEMANAGEMENT, INC.

Consultants • Telecommunications & Information Systems

April 1, 2011

Mr. Loren Marc Schmerler, CPC, APC
President
Bottom Line Management, Inc.
2985 Gordy Parkway, Suite 424
Marietta, GA 30066

Dear Loren,

It is with great pleasure that I write this letter on your behalf. I consider you to be a valued friend as well as an accomplished professional.

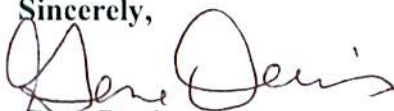
When you first listed my business, we knew it would be very difficult to find the right person to whom I could hand the baton. As you know, I considered my business my baby and wanted to be sure the new owner would treat my clients and my employee Robert with the utmost respect.

I am happy to say that I couldn't be more pleased with the outcome. Tom was the perfect choice with his superior marketing and selling skills and we work extremely well together as a team. With Tom as the new owner, I will be able to take time off and work as much or as little as I desire and help him transition over to the client base.

I am impressed that you hung in there with me every step of the way as we had to weed through unqualified or undesirable prospects. Your professionalism and deep concern for my well-being came through when you put me in the hands of Steve who assisted in the final stages of the transaction.

Please feel free to have anyone contact me if they want to hear it from my lips to their ears as to why they should hire your firm to work as a true partner in the selling process.

Sincerely,



Gene Davis
President